

**1. Duties and tasks**

- a. Where do waiters usually work? ..... **in a bar** ..... **in a restaurant** .....
- b. Find the equivalent in the paragraph

Give a polite word of recognition or sign of welcome when meeting (someone)	<b>greet</b>
Write down food or drink requests.	<b>take orders</b>
Provide customers with food or drinks.	<b>serve food</b>
Remove dishes and cutlery from a table after a meal.	<b>clear tables</b>
It can be done by cash or credit card.	<b>payment</b>

- c. Grammar ! How do you express obligation in English? ..... **have to + VERB** ..... **must + VERB** ..... **be required to + VERB** .....

**2. Skills / competences**

- a. Find the equivalent in English

Compétences de communication	<b>communication skills</b>
Être rapide à réagir	<b>be quick to react</b>
Porter un plateau	<b>carry a tray</b>
Avoir des connaissances sur	<b>have knowledge about</b>
La santé et la sécurité	<b>health and safety</b>

- b. Grammar ! How do you express necessity in English? ..... **need to + VERB** ..... **it is necessary to + VERB** .....

**3. Try to explain these qualities**

- a. Waiters must be physically fit and energetic because ..... **they have to move quickly and carry trays.** .....
- b. A waiter must be friendly and outgoing because ..... **they need to talk to customers and be kind to them.** .....

**4. Working conditions and salary. Right or wrong**

A waiter can work any time, any day.	<b>R</b>	<b>Waiters work full or part-time hours, and may work evenings and weekends</b>
They can wear the clothes they want.	<b>F</b>	<b>There is usually a dress code that you have to respect,</b>
Sometimes, they get some "extra money", like a "bonus" from customers.	<b>R</b>	<b>They may also receive tips from customers</b>
They may have to share the tip with other employees.	<b>R</b>	<b>the tips are kept by individuals or divided equally among staff</b>

**5. Diplomas**

- Are there any degrees/diplomas waiters must have ? ..... **No specific requirements** .....
- How do waiters learn their job ? ..... **training is done on the job.** .....

**6. Drawbacks**

- a. What is a "drawback" ? ..... > an advantage ..... **> a disadvantage** ..... > a perk ..... **> a downside** .....
- b. Find the word that best matches the definition

You never take a break.	<b>Working long hours non-stop</b>
You never sit down for a while.	<b>You must spend a lot of time on your feet,</b>
You always have to answer customers' requests and a lot of work to do.	<b>work well under pressure.</b>

- c. Grammar ! Write 2 grammatical structures. .... **It is often asked to:** ..... **may be asked** .....

**7. My personal point of view**

- a. What does the student think about this job ? ..... **he would like to be a waiter** .....

b. Why does the student want to be a waiter ? Give 4 reasons **IN FRENCH**

.....Il est très ouvert/sociable..... Il peut travailler de longues heures sans être fatigué.....  
.....Il ne veut pas faire de longues études..... Il a déjà fait un stage dans un restaurant et il a aimé.....

c. Grammar ! Write 4 grammatical structures used in the paragraph.

..... I would like to/ I want to..... I prefer.....  
..... I have already + PARTICIPE PASSE..... besides = moreover.....