

1. Duties and tasks

- a. Where do waiters usually work?
- b. Find the equivalent in the paragraph

Give a polite word of recognition or sign of welcome when meeting (someone)	
Write down food or drink requests.	
Provide customers with food or drinks.	
Remove dishes and cutlery from a table after a meal.	
It can be done by cash or credit card.	

- c. Grammar ! How do you express obligation in English?

2. Skills / competences

- a. Find the equivalent in English

Compétences de communication	
Être rapide à réagir	
Porter un plateau	
Avoir des connaissances sur	
La santé et la sécurité	

- b. Grammar ! How do you express necessity in English?

3. Try to explain these qualities

- a. Waiters must be physically fit and energetic because
- b. A waiter must be friendly and outgoing because

4. Working conditions and salary. Right or wrong

A waiter can work any time, any day.	
They can wear the clothes they want.	
Sometimes, they get some "extra money", like a "bonus" from customers.	
They may have to share the tip with other employees.	

5. Diplomas

- Are there any degrees/diplomas waiters must have ?
- How do waiters learn their job ?

6. Drawbacks

- a. What is a "drawback" ? > an advantage > a disadvantage > a perk > a downside
- b. Find the word that best matches the definition

You never take a break.	
You never sit down for a while.	
You always have to answer customers' requests and a lot of work to do.	

- c. Grammar ! Write 2 grammatical structures.

7. My personal point of view

- a. What does the student think about this job ?

b. Why does the student want to be a waiter ? Give 4 reasons **IN FRENCH**

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c. Grammar ! Write 4 grammatical structures used in the paragraph.

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Document de travail :

Waiter

1) Job duties and tasks

- A waiter **is a person who** works in a restaurant or in a bar.
- **You must** greet customers and take their orders.
- **You also have to** serve food and drinks at their table.
- **You must** clear, clean and set tables for the customers.
- **You are also required to** take payment and make change.

2) Skills /competences

- To be a waiter, **you need to** be good with words when you talk to the customers. **It means that** you have to strong communication skills.
- **It is also very important to** be quick to react, have good reflexes and service skills.
- Then, **you must be able to** carry a tray full of beverages or dishes, which is not quite easy.
- **You have to** have knowledge about menu items and wine
- **It is necessary to** have food and drink service skills
- **You must** know about food health and safety

3) Qualities

- **The main quality for this job is** to be physically fit, energetic and efficient.
- A good waiter **must** move swiftly without appearing to run or rush.
- **You also need to** be friendly and keen with the customers. That's why if you are not very outgoing, this job is not made for you.

4) Working conditions/ salary

- Waiters work full or part-time hours, and may work evenings and weekends
- **There is usually** a dress code that you have to respect, depending on the company where you work.
- **Waiters usually** earn between minimum wage and \$19 an hour. They may also receive tips from customers, but it is up to the cafe/restaurant manager whether the tips are kept by individuals or divided equally among staff.

5) Studies / diplomas

- There are no specific requirements for waiters/waitresses as training is done on the job.

6) Drawbacks

- Working long hours non-stop.
- Working outside **may be asked**.
- **Being able to** work well under pressure.
- **It is often asked to** work evenings and weekends.
- **You must** spend a lot of time on your feet, in environments **that can be** noisy and stressful.

My personal point of view

I would like to work as a waiter because you meet a lot of people and I am very outgoing. Also, I don't want to study at the University for years and I prefer when training is done on the job. Besides, I think I am a very energetic person as I can work for long hours without being tired. I have already done an internship in a restaurant and I enjoyed it a lot.